

Risk Management Seminar

Saturday, December 2 (Adolph Auditorium (1-7619), 8:00am-12:00n

or Thursday, December 14, 2017 (K-207 Auditorium 2-6408), 8:00am-11:45am

(Breakfast provided)

Registration Information on Next Page

The third offering of this seminar will update the major areas of malpractice risk and how to reduce those risks. Attendance at this seminar is a qualifying activity for the UPMC Malpractice Premium Differential program. Objectives:

- ✓ **Describe key documentation, communication, and disclosure styles that increase or decrease the risk of claims and suits.**
- ✓ **Describe how you can work toward high reliability and reduced error despite factors that increase risk.**
- ✓ **Describe what is a Just Culture and how it promotes improved performance.**
- ✓ **Describe the causes of diagnostic failure and interventions to reduce the risks.**

Course Director

Robert J. Panzer, MD

Planning Committee

Robert Panzer, MD and Spencer Studwell, Esq

Presenters

Spencer L. Studwell, Esq

Associate VP for Risk Management

Sr. Associate General Counsel

Robert J. Panzer, MD

Associate VP for Patient Care Quality & Safety

Georgia & Thomas Gosnell Professor in Quality & Safety

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Rochester School of Medicine and Dentistry designates this live activity for a maximum of 3.75 *AMA PRA Category 1 credits*TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The University of Rochester Center for Nursing Professional Development is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Participants will receive 3.75 Nursing Contact Hours. Nurses must attend the live session and complete the online evaluation to receive the Nursing Contact Hour Certificate.

To Register:

Print this page and:

Mail to: Heidi Poltorak, Box 612

Or Fax to 273-1118, Attn: Heidi Poltorak

OR send message with "Risk Management Seminar 2017" in the subject line and information below in the body of the email to:

Heidi_Poltorak@urmc.rochester.edu

Please register by the Monday before the course date.

Risk Management Seminar

___ Saturday, Dec 2

___ Thursday, Dec 14

Name: _____

Email: _____

Department Name: _____

Credentials (e.g. MD, RN): _____

Date of Birth (mm/dd): _____

(For CME record keeping purposes)