URMC Malpractice Premium Differential Program 2023 Qualifying Activities for 2024 Differential October 2023

To qualify during 2023 for the 15% lower rate for 2024, complete:

- A) a URMC online High Reliability course PLUS
- B) one of the qualifying activities below.
- A) Complete an online High Reliability course (1.5-2 hrs):
 - 1) Go to MyPath and log in: http://mypath.rochester.edu/ Go to the search box in the top right part of the page.
 - a) Search for TeamSTEPPS 2.0 Online. Do this activity even if you participated in a live TeamSTEPPS course prior to the pandemic.
 - b) If MyPath shows that you have already completed TeamSTEPPS 2.0 Online (e.g. you are a recent year participant in this program) then complete any one of the previous year high reliability education offerings that you have not already completed:

"Target Zero Harm: High Reliability Essentials"

"Disclosure and Just Culture: Supporting our Patients and our Colleagues"

"Informed Choice"

"The Five Principles of High Reliability"

c) Complete the online course including quizzes and remember to complete the evaluation to get credit.

And

B) Participate in at least one of the qualifying activities listed below.
In general an activity with the same content should not be used to qualify in consecutive years.

Registration links and updated information are at these links throughout the year.

Extranet site: https://www.urmc.rochester.edu/quality/malpractice-differential.aspx

Intranet site: Malpractice Differential

Options for any specialty

1) Participation in the 2 hour URMC "High Reliability for Providers: Avoiding Harm from Diagnostic Error" course.

Saturday, November 18 8-10am Or Wednesday, November 29 8-10am Register via MyPath

2) Participation in the 2 hour URMC "Risk Management Seminar" course.

Saturday, December 2 8-10am Or Thursday, December 7 8-10am Register via MyPath

- 3) Participation in a completed URMC-sponsored ABMS **Portfolio** Program MOC (Maintenance of Certification) Part IV approved quality improvement effort with sufficient participation during 2023. Coordinate with Pat Reagan-Webster at Patricia_Reagan@URMC.Rochester.edu
 - a. Either a new approved project or an ongoing project, or
 - b. PROMIS outcomes measurement with improvement cycles to qualify for multiple years participation at higher PROMIS program levels needed, or
 - c. The efforts of those with an ongoing formal leadership role in quality improvement and/or patient safety.

Please note that this is NOT the same as individual ABMS Board MOC programs.

- 4) Participation in the URMC Healthcare Safety: Building a High Reliability System certificate course and receiving a qualifying certificate by attending at least 8 of 11 sessions. Course began September 7, 2023
- 5) Participation in a URMC Fundamentals of Quality Improvement Course. Either part 1 on the Model for Improvement, or part 2 on Root Cause Analysis and Failure Modes & Effects Analysis.

Part 1 - Friday, November 17 8-10am Part 2 - Friday, December 15 8-10am Register via MyPath

- 6) Participation in a URMC Patient & Family Centered Care advanced training program either individual coaching or sufficient attendance at PFCC programs (PFCC program certificate required)
- 7) Participation in the Medical Faculty and Clinician Wellness Series and attending at least 5 different sessions during 2023 (Wellness Series CME certificate required).

- 8) Participation in at least 4 hours of qualifying eRecord training/optimization activities and receiving a certificate. Contact Katherine Yatteau@urmc.rochester.edu for more information.
- 9) Participation in either a one or two day URMC Crucial Conversations Course (certificate required; note there is a fee).

Find dates and register here: https://sites.mc.rochester.edu/departments/learning-and-development/learning/staff-training/crucial-conversations/

- 10) Participation in a UR Pursuing Excellence Leadership Program in 2023
- 11) Participated in this year's "Staff Safety Education Program" content to be announced.
- 12) Presenting at a "Quality Circle" session and attending at least 3 of the scheduled 2023 sessions, validated by a meeting agenda and CME certificates.
- 13) Participation in the AAMC 2023 "Teaching for Quality" virtual program.
- 14) Participation in the UR Mindful Practice® in Medicine program with receipt of a certificate of completion. https://mindfulpracticeinmedicine.com/
- 15) Participation in at least 50% of scheduled meetings of URMC-based MCIC initiative teams Emergency Medicine, Obstetrics, Office Practice, Perioperative & Surgical Safety Initiative (PSSI), or PSSI Minimally Invasive Surgery sub-team, validated by meeting organizers.

Options for Specific Services

- 16) Participation in an approved Service Specific seminar or series with sufficient content on patient safety/risk management issues e.g.:
 - a. Anesthesiology ASA online program "Fundamentals of Patient Safety",
 - b. Critical Care RQI (each year up to 2 years),
 - c. GCH Error Prevention training,
 - d. Geriatrics safety series,
 - e. Hospital Medicine Hospital Medicine Quality & Safety Rounds
 - f. Imaging Backstop education & program participation at specified level,
 - g. Medicine Bias Reduction in Internal Medicine (BRIM) program,
 - h. Orthopaedics annual program,
 - i. Otolaryngology quality and safety program,
 - j. Palliative Care ACT program,
 - k. Primary Care Network annual risk management program,
 - I. SIMORS OR crisis simulation, or

m. Spine Surgery - Multidisciplinary Complex Spine Surgery Conferences – at least 50% of scheduled conferences. This qualifying activity is in addition to the annual online Part A High Reliability education.

Certificate or formal confirmation from program organizer required for each.

- 17) Obstetrics: For those practicing Obstetrics this year again the only way to qualify will be successful completion in 2023 of the annually assigned Relias/GNOSIS Obstetrics course <u>and</u> participation in at least one multidisciplinary Obstetrics TeamSTEPPS-oriented Simulation at SMH or HH.
- 18) For Neonatologists an alternative **option to qualify** includes participation during 2023 in at least 6 CME Fellows Conferences <u>and</u> participation in at least one multidisciplinary TeamSTEPPS-oriented Simulation along with Obstetrics participants at SMH or HH. Alternatively, Neonatologists may qualify through options above for any specialty.

Equivalent Programs

19) Successful completion of an equivalent face to face or online program of patient safety or risk management education, such as attendance at a specific conference at URMC or out of town with such content, with approval based on a sufficient safety or risk management focus of the program's agenda, and with receipt of at least 4 hours of patient safety or risk management related AMA Category 1 CME credit. If advance assurance is desired that an equivalent program will qualify, please share the program description and agenda with Dr. Panzer.