



## **UR Medicine/St. James Hospital Inpatient Visitor Restrictions Effective June 25, 2020**

We are pleased to begin limited visitation in the inpatient unit. The safety of our patients, staff and visitors is our #1 priority.

With guidance from the New York State Department of Health and UR Medicine, the following visitor restrictions are effective June 25 at 10am. There are exceptions for patients on comfort care:

- Inpatient visitors are allowed daily from 10am – 4pm.
- Only ONE visitor at bedside for up to 4 consecutive hours per day
- A 2nd visitor may be identified, but cannot visit on the same day
- Visitors must be at least 18 years old.
- Visitors are not allowed to visit patients who are COVID-19 positive or awaiting COVID- 19 test results.
- On weekdays, visitors will be screened at the main entrance, and on weekends at the emergency department entrance.
- After initial screening, visitors must register at the inpatient unit for a temperature and symptoms check, and have their information entered electronically.
- Before entering patient rooms, the safety protocols will be reviewed with each visitor. He or she will be asked to sign an attestation acknowledging he/she understands and agrees to adhere to the guidelines.
- Visitors must wear appropriate personal protective equipment in the hospital and will be expected to follow appropriate hand hygiene practices
- All social distancing protocols are to be followed in patient rooms, including no physical contact and 6' distancing, per New York State Department of Health guidelines.
- Outside food, drinks, flowers and gifts may not be brought into patient rooms.
- While in the facility visitors must remain in the patient's room, and must leave the hospital at the end of the visit.

Thank you for helping us maintain a safe environment at St. James Hospital. If you have questions please call our patient relations line at (607) 247-2365 or the main switchboard at (607) 247-2200.