



Technical Service and Support

ZOLL Technical Support and Service Department is dedicated to providing world-class technical support around the globe. Our award-winning technical support team takes pride in delivering high quality service to our customers. The staff of highly skilled, trained professionals has extensive experience in technical & clinical applications, electronics, and process quality control.

U.S Technical Support

Monday - Friday

8:30 a.m. to 6:00 p.m. EST

978 421-9655 Direct

800 348-9011 Toll-free (US)

Email: techsupport@zoll.com

Emergency Technical Support

Emergency Technical Support is available outside of normal business hours 365 days a year, by calling (800) 348-9011 or (978) 421-9655 to speak to an on-call technician.

Product Related Issues

Support for product-related issues is available through our Technical Support Help Desk by calling (800) 348-9011 or (978) 421-9655. Technical Support will require pertinent information to open a Service Request. To facilitate this, please complete a Customer Call Report. This information will assist us in performing a full evaluation when the product is received at our Depot. You will be given an RMA number to track the return of your product.

Contact Customer Service for Non-Technical Questions

Customer Service is available to answer non-technical questions regarding product features and benefits, individual purchases, pricing, refunds, rebates, shipping status, or other service related information. You can contact our Customer Service Representatives by phone or e-mail:

ZOLL - Chelmsford (Resuscitation Products)

Monday - Friday

8:30 a.m. to 7:00 p.m. EST

978 421-9440 Direct

800 348-9011 Toll-free (US)

Fax: 978 421-0015 Fax

E-mail: esales@zoll.com