# WHERE TO GO FOR CARE?

**Jones Memorial Medical Practices**  
Primary Care By Appointment  

**Jones Memorial Hospital Walk-In Clinic**  
Daily, including weekends, 2 - 7 pm  

**Jones Memorial Emergency Department**  
7 Days/Week, 24 Hours/Day  

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<th>PRIMARY CARE</th>
<th>WALK-IN CLINIC</th>
<th>EMERGENCY DEPARTMENT</th>
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| AVAILABLE BY APPOINTMENT ONLY  
Visit your primary care office for common illnesses, when you or your child looks and acts sick.  
- FEVER, INFECTIONS OR FLU-LIKE SYMPTOMS  
- SORE THROAT, COUGH  
- BACK PAIN OR MINOR PAIN  
- NAUSEA OR VOMITING  
- ANXIETY OR DEPRESSION  
- ASTHMA  
- BLADDER INFECTIONS/UTI  
- EARACHES OR HEADACHES  
- GYNECOLOGICAL CONDITIONS/DISCHARGE  
- INJURIES, MINOR BURNS, SPRAINS  
- RASH  
AS ALWAYS, VISIT YOUR PCP FOR  
- HELP WITH LONG-TERM ILLNESS OR CONDITIONS SUCH AS DIABETES, HIGH BLOOD PRESSURE  
- MISSED OR IRREGULAR PERIODS  
- PRESCRIPTIONS  
- CHECK-UPS AND SHOTS  
- SCHOOL PHYSICALS  
- DRUG/ALCOHOL ABUSE | DAILY FROM 2 PM TO 7 PM  
Visit a walk-in clinic when your doctor’s office is closed. Providers at walk-in clinics treat conditions that aren’t life-threatening yet need to be taken care of right away.  
- SPRAINS AND STRAINS  
- ANIMAL BITES  
- ABDOMINAL PAIN  
- ALLERGIC REACTIONS  
- POSSIBLE BROKEN BONES  
- MINOR BURNS  
- FEVER OR FLU-LIKE SYMPTOMS  
- EAR INFECTIONS  
- RASHES  
- COUGHS, Colds, SORE THROAT  
- BLADDER INFECTIONS  
- PRE-EMPLOYMENT PHYSICAIS INCLUDING PPDs  
Please Note: At this time, we are unable to accept NO FAULT & Workers Compensation insurances at the Walk-In Clinic. | 24 HOURS/DAY, 7 DAYS/WEEK  
Visit an emergency room for treatment of severe or life-threatening conditions.  
- CHEST PAIN  
- SEVERE ABDOMINAL PAIN  
- SUDDEN OR SEVERE PAIN  
- BLEEDING THAT WON'T STOP  
- BREATHING THAT IS VERY HARD  
- SEVERE ALLERGIC REACTIONS  
- HEAD INJURY  
- STROKE  
- AFTER A CONVULSION LASTING MORE THAN THREE MINUTES  
- AFTER A SERIOUS ACCIDENT  
- LOSS OF CONSCIOUSNESS  
- OTHER MAJOR TRAUMA |

## NOT SURE WHERE TO GO?

- In an emergency call 911.  
- For non-emergency conditions, call your primary care provider.

[jones.urmc.edu]