Visiting with Loved Ones
Keeping Everyone Safe Is Our Number One Priority!

Who Can Visit?
- 2 individuals may be designated to visit
- Visitors must be at least 18 years old
- 1 visitor permitted per day

When Can You Visit?
- Visiting hours are between 8 am to 8 pm
- Visitation limited to 4 **consecutive hours** per day

What are the Exceptions?
- **Pediatric Patients** – 2 designated guardians during visiting hours; 1 can stay overnight
- **OB Patients** – 1 support person for patients in labor. After delivery, a second can be designated, but only 1 visitor per day
- **Cancer Center Patients** – 1 individual may be designated to visit
- **Behavioral Health Patients** – Visiting hours from noon to 6 pm
- **Developmental Disabilities/Cognitive Impairment Patients** – 1 support person
- **End-of-Life Patients** – 2 individuals may visit together
- **Patients with COVID** – No visitors unless they meet one of the other exceptions

Thank you for your cooperation in keeping everyone safe!
What are the Guidelines for Patients having Surgery?
- 1 visitor may accompany patient during pre-surgical process
- Once patient is in surgery, visitor must leave the premises until discharge
- If patient is admitted after surgery, above guidelines will be followed

What is the ED, Observation, and CPEP Visitation Policy?
- Visitors are not permitted for safety precautions
- Space does not allow for social distancing when visitors are present

WHAT DO YOU NEED TO DO WHEN YOU VISIT?
- A mask must be worn at all times
  - Wear your mask correctly – nose and mouth must be covered
- Wash your hands often
  - Wash with soap for at least 20 seconds
  - Use sanitizer – ask if needed
- Individuals who are sick or suspected of having COVID may not visit
  - You will be screened for symptoms
  - Your temperature will be checked
- Social distance
  - Stay 6 feet apart from other people
- Stay in your patient’s room
  - No walking in the halls unless necessary
  - If you smoke, please bring nicotine replacement
- When you leave the hospital, do your part:

MASK  WASH HANDS  SOCIAL DISTANCE

Further questions?
Visit visitors.urmc.edu or call (585) 275-7555 from 8 am – 5 pm (Monday – Friday)