

Dear Patient,

The Ostomy Services team would like to provide you with important information about what you can expect after you have your ostomy.

- You will be referred to a home health care agency that will provide you with skilled nursing services at home for a limited period of time, about 2 – 6 weeks.
- Depending on your insurance coverage, the home health care agency may be able to provide you with some ostomy supplies while under their care.
- You cannot receive supplies from both the home health care agency and an ostomy supplier at the same time for insurance reasons.
- Soon after hospital discharge, you will be scheduled for an appointment with Ostomy Services. They will provide you with additional information regarding your ostomy, as well as additional information on how to obtain supplies through an ostomy supplier.
- **We authorize your prescriptions, but you or a member of your family will order them.**

Ostomy Suppliers:

- 180 Medical, (877) 688-2729
- Byram Healthcare, (877) 902-9726, ext. 33999 (accepts MVP/ NYS Medicaid)
- Edgepark, (800) 321-0591, ext. 3213 (accepts some Medicaid plans)
- Health System Services, (866) 412-7740 or (585) 905-0583
- Liberty Medical, (866) 486-2379
- Adapt Health, (888) 216-5500
- Mercy Surgical, (888) 637-2912
- Parthenon, (800) 453-8898

If you need to make or reschedule an appointment with the ostomy nurse specialist, please call **(585) 262-9191**. Referrals are appreciated.