

News You Can Use April, 2024

Total Solar Eclipse April 8th

All of our patient service centers will remain open Monday, with a small number of schedule changes to ensure patient access and safety while accommodating local law enforcement requests and anticipated traffic volumes.

- STAT service and short stability draws will be available only at Strong Memorial Hospital 601 Elmwood Ave due to specimen integrity concerns.
- Patient Service Center Schedule Adjustments:
 - **Brockport**, Strong West, 156 West Avenue – Closed Saturday April 6th, and Monday, April 8th *. The Strong West Emergency Department and ED clinical lab will remain open as usual
 - **Spencerport**, 42 Nichols St., Suite 5 – Open specially on Saturday April 6th, and open as usual Monday, April 8th, to accommodate Brockport-area patients
 - **Henrietta Calkins Health Commons**, 400 Red Creek, suite 100 – Closed*
 - **Pluta**, 125 Red Creek. Open for Pluta patients only*
 - **Macedon**, 1033 State Route 31-Closing at Noon

For more information and a list of open locations, visit: www.urmedicinelabs.org

Or contact Client Services at (585) 758-0510, option 3

*Requested by law enforcement to ensure public safety during eclipse events planned near these locations

Labeling Requirements for Specimens & Requisitions

Effective October 1st, 2024, any samples received with discrepant or missing information will be **rejected and recollection will be required**.

All samples received in the laboratory must have full first and last name of the patient, secondary identifier (DOB or MRN), collection date, collection time and collector's initials. Electronic documentation in UR Medicine's eRecord or interfaced systems meets this qualification, all others must record the information the specimen label. Link: [Labeling Requirements](#)

Collection and Transport of Urine for Culture and Urinalysis

To avoid cancellation of urine specimens we urge practices to follow the recent technical bulletin that outlines the guidelines regarding proper collection procedures. Link to bulletin: [Collection and Transport of Urine for Culture and Urinalysis](#)

Technical Bulletins February-March:

For all Technical Bulletins please go to <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[CBCD Modernization and Simplification](#)

[MMRV Memo](#)

[Plasma Metanephrines Testing Memo](#)

[UNGAL Testing in Urine Memo](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

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