



News You Can Use December, 2023

UR Medicine Labs Patient Service Center Holiday Hours

UR Medicine Labs Patient Service Centers will be closed on December 25th, 2023 & January 1st, 2024.

We will provide **STAT On-Call** phlebotomy services on December 25th & January 1st from 7:30AM-3:30PM. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140

Discontinued KSL Covid swabs When ordering supplies, the option to select COVID swabs will no longer be available. Please choose BD's Viral UTM (Universal Transport Media) for all COVID testing.

Reminder: Label Specimens and Requisitions Appropriately: Specimens and requisitions with any identification discrepancies must be re-collected; correction of discrepant information will not be allowed.

Link to Labeling Requirements [SiteFile \(testmenu.com\)](#)

Technical Bulletins October-December:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[HIV-1/2 Qualitative NAAT Memo](#)

[Fondaparinux \(Arixtra\) Anti-Xa-Cessation of Testing Memo](#)

[DD Stability Increase memo](#)

[Change in ordering EGFR, KRAS and NRAS](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester

Please distribute as needed.