



News You Can Use January, 2024

On Behalf of the entire UR Medicine Labs team we would like to wish you a Happy New Year! May it be a successful and prosperous one.

UR Medicine Labs Patient Service Center Holiday Hours

Monday January 15th, 2024: All patient service centers will be CLOSED with STAT services available in observance of the Martin Luther King Jr. Holiday. We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

Courier services will be will-call for pick-ups. If you require a scheduled pick-up, please contact your account manager or notify the Outreach Team via email at: LabServicesOutreach@urmc.rochester.edu

Reminder: Label Specimens and Requisitions Appropriately: Specimens and requisitions with any identification discrepancies must be re-collected; correction of discrepant information will not be allowed.

Link to Labeling Requirements [SiteFile \(testmenu.com\)](https://www.testmenu.com)

Technical Bulletins December- January:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

[Hemolysis Interference Update Memo](#)

[Pediatric GFR Equation Update Memo](#)

[Updated Names for Testosterone Orders](#)

[Molecular Test Reporting Changes](#)

[Discontinuation of Caffeine Testing Memo](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester

Please distribute as needed.