

News You Can Use July, 2023

UR Medicine Labs Patient Service Center July 4th Holiday Hours

Tuesday July 4th: All patient service centers will be **CLOSED** with STAT services available in observance of the July 4th Holiday.

We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510, option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

Do you receive your results electronically but also receive paper reports or receive your reports via US Mail?

- We can "turn-off" paper reports if you receive your results electronically OR
- We can fax reports directly to you if you need paper and receive them through US Mail

Contact your Lab Outreach Account Manager or e-mail <u>labservicesoutreach@urmc.rochester.edu</u> and we will start the process.

Technical Bulletins June-July:

For all Technical Bulletins visit: https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx

Microarray Memo

ImmunoCAP Allergy: Peanut Components Memo

How to contact us: email: <u>labservicesoutreach@urmc.rochester.edu</u> Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org **Test Menu:** www.testmenu.com/rochester