



News You Can Use

November, 2019

UR Medicine Labs Patient Service Center Thanksgiving Holiday Hours

Patient Service Centers:

Thursday November 28th: All patient service centers will be **CLOSED** with STAT services available in observance of the Thanksgiving Holiday.

We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

Friday November 29th: UR Medicine Labs Patient Service Centers will have limited hours. The schedule may be viewed at: [UR Medicine Labs Patient Service Center Thanksgiving Holiday Schedule](#).

Courier Services:

In an effort to maintain patient care throughout the Thanksgiving Holiday, Courier Service for specimen pick-up will be available on Friday, November 29th by **request only**. Please contact UR Medicine Client Services at (585) 758-0510 to schedule a specimen pick-up.

Reminder: Pink Specimen Transport Bags for Outpatient Practices

Individually bagged Surgical Pathology specimens must be placed into a **PINK** shipping bag and the samples need to be documented on the 2 ply Surgical Pathology Log Sheet. Place one copy of the log sheet in the bag and attach the second copy to the outside of the bag for the courier to sign and date when picking up the specimens.

Cytology (PAP) must be placed in a separate **PINK** bag. A log sheet is not required for cytology specimens.

These pink bags can be ordered through our online ordering system. For questions, contact our Client Services Department or your Account Manager.

UR Medicine Labs News You Can Use Newsletter – Opt in!

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How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

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