UR MEDICINE | Labs

News You Can Use

February, 2017

Changes at your practice?

Let us know when a provider starts practicing at or leaves your practice and we will update our database to insure results are routed correctly and critical results are called to the appropriate provider or number. You can notify your Lab Outreach Account Manager e-mail changes to labservicesoutreach@urmc.rochester.edu

Do you receive your results electronically but also receive paper reports?

If you would like to have paper reports "turned-off" because you receive your results electronically, notify your Lab Outreach Account Manager or e-mail labservicesoutreach@urmc.rochester.edu and we will start the process to eliminate paper reports.

Discontinuation of Reducing Substances Testing

The current Clinitest method for reducing substances is used with urine and stool samples. The Bayer Clinitest testing reagent is no longer available from the manufacturer.

As of February 15, 2017 the reducing substances testing will no longer be performed at SMH or HH laboratories.

If you have any questions regarding this issue, please contact Robert Miller at 585-276-8371 (SMH) or Nancy Watkins-Hall at 585-341-6698 (HH).

How to contact us: email: labservicesoutreach@urmc.rochester.edu
Client Services Call Center: (585) 758-0510, option 3
Go to: www.urmedicinelabs.org
Test Menu: www.testmenu.com/rochester

Please distribute as needed.