

# News You Can Use

February, 2018

## Consent Forms

In order to process specimens without delay, consent forms **MUST be completed in their entirety**. Due to regulatory requirements, if this consent form does not arrive with the specimen in the laboratory or there is information missing, testing may not be performed.

## Maternal Screening Consent Forms

There has been a recent change to Maternal Screening requiring smoking status. Due to regulatory requirements, if this information is not provided to the laboratory, testing may not be performed. All fields on the form must be completed.

If the requisitions you are using do not have the smoking status field, please contact your Lab Account Manager or the Lab Services Outreach group at 585-758-0510 option #3 ([labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)) to obtain the updated form.

## Hemoglobin Electrophoresis Consent Forms

It was recently discovered during a review of NYSDOH requirements for genetic testing and internal audit, that HBE testing requires genetic consent. Historically, due to the location and platform used, we did not recognize that consent should be obtained for HBE testing. In order to meet NYSDOH standards and to ensure the rights of our patients with regard to genetic testing, we are updating our protocols to ensure that consent is collected for HBE testing.

The consent form can be found on our test menu at: <https://www.testmenu.com/rochester/Tests/67946>

If you have any questions, please contact your Lab Account Manager or the Lab Services Outreach group at 585-758-0510 option #3 ([labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)) to obtain the updated form.

## Client Services Phone Number

Please be aware that effective 12/31/17, 585-350-2600 was disconnected. The correct number to call for UR Medicine Labs is **585-758-0510**, out of area clients may use 800-747-4769.

How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

Test Menu: [www.testmenu.com/rochester](https://www.testmenu.com/rochester)