



News You Can Use

July, 2018

New Online Lab Supply & Document Ordering System

UR Medicine Lab clients will now be able to utilize the new online Lab Supply & Document Ordering System.

- Conveniently located on the UR Medicine Labs website: www.urmedicinelabs.org
- Log in using your Client ID (username and password)
- Clients can place all orders online
- View colored pictures of supply items
- Easily track the status of an order
- View order history and repeat common orders

Verbal Add-On Requests for Laboratory Testing

In order to meet legal requirements when placing **verbal** add-on orders for lab testing, written documentation must be obtained. Once a verbal order is placed, a fax requesting the diagnosis codes and the provider's signature will be sent. Please promptly return to avoid any delay in reporting or patient billing issues.

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester