

News You Can Use

May, 2017

Phlebotomy and Patient Service Center Memorial Day Holiday Hours

Monday May 29th: All patient service centers will be **CLOSED** with STAT service available in observance of the Memorial Day Holiday.

We will provide **STAT on-call** phlebotomy service 7:30am-3:30pm

These services are for EMERGENT use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585)-758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

Testing Changes

RBC Folate Testing Changes – this test will now be performed at ARUP Laboratories. The specimen requirements and reference range has changed. For the full memo, please visit: <https://www.urmc.rochester.edu/MediaLibraries/URMCMedia/urmc-labs/documents/RBCFolate.pdf>

New Anemia Profile Available 5/17/17 – As of 5/17/17, UR Medicine Labs will offer an Anemia Profile. For the full memo, please visit: <https://www.urmc.rochester.edu/MediaLibraries/URMCMedia/urmc-labs/documents/AnemiaProfile.pdf>

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester

Please distribute as needed.