



News You Can Use

May, 2018

UR Medicine Labs Patient Service Center Memorial Holiday Hours

Monday May 28th: All patient service centers will be **CLOSED** with STAT services available in observance of the Memorial Day Holiday.

We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

New Online Lab Supply & Document Ordering System

Friday June 1st: UR Medicine Lab clients will now be able to utilize the new online Lab Supply & Document Ordering System.

- Conveniently located on the UR Medicine Labs website: www.urmedicinelabs.org
- Clients can place all orders online
- View colored pictures of supply items
- Easily track the status of an order
- View order history and repeat common orders

Hemoglobin Electrophoresis Consent Forms

Effective June 1, 2018: Per NYSDOH requirements for genetic testing and internal audit, genetic consent is required for HBE testing. In order to meet NYSDOH standards and to ensure the rights of our patients with regard to genetic testing, we have updated our protocols to ensure that consent is collected for HBE testing.

The consent form can be found on our test menu at: <https://www.testmenu.com/rochester/Tests/67946>

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester