

October, 2016

Client Survey

We want your feedback! We value your opinion as we continuously evaluate the services we provide. Please take a moment to complete our survey which will enter you for a chance to win great prizes such as Alex & Ani, Vera Bradley, McKenzie Child, Wine Basket, Chocolate and more!

Visit www.urmedicinelabs.org to complete the survey.

This survey is intended for office managers, nurses/nurse managers, physicians and practice managers, as well as any other staff members who have significant interaction with lab services.

The survey will close October 7th. Thank you in advance for taking the time to provide us with valuable feedback!

Communication

We are updating e-mail addresses in our database. If you have an additional e-mail you would like us to have, please send it to: jessica_wahl@urmc.rochester.edu

Patient Service Center (PSC) Updates

- **RELOCATION: PSC at 2030 Monroe Ave. has moved to 1520 Monroe Ave.**
This location offers improved parking and first floor entry.
The hours remain the same M-F 8am-5pm, (closed 12pm-1pm)
- **NEW PSC in LeRoy:** 127 W. Main St., Suite 5 LeRoy NY, 14482 (across the street from Tops)
Hours: M-F 7:30am-4:30pm (closed 12pm-1pm)
- **NEW PSC in Downtown Rochester:** 454 East Broad St., Suite 200, Rochester, NY 14607
Hours: M-F 7am-4pm (closed 12pm-1pm)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester

Please distribute as needed.