

News You Can Use

October, 2025

New Microbiology Swab Guide Link: Updated Microbiology Swab Guide with helpful information and pictures can be found in this link [Microbiology Swab Guide](https://www.testmenu.com/rochester/TestDirectory/SiteFile?fileName=sidebar%5CMicrobiologySwabGuide82025.pdf) or copy and paste this link to your browser:

<https://www.testmenu.com/rochester/TestDirectory/SiteFile?fileName=sidebar%5CMicrobiologySwabGuide82025.pdf>

Lab Supply Ordering System Website Change update your bookmarks and use the following link to order supplies and requisitions: <https://webapps.urmc.rochester.edu/labsupply/>

Diagnosis Codes: As a reminder it is a requirement that diagnosis codes, (or a narrative), is provided on all laboratory orders.

Labeling Requirements for Specimens & Requisitions

In the coming months there will be an important change to the acceptability of samples received with discrepant or missing information. Once instituted, each sample not in compliance with our labeling policy will be subject to a **higher level of rejection and recollection**.

All samples received in the laboratory must have full first and last name of the patient, secondary identifier (DOB or MRN), collection date, collection time and collector's initials. Electronic documentation in UR Medicine's eRecord or interfaced systems meets this qualification, all others must record the information the specimen label. Link: [Labeling Requirements](#)

Technical Bulletins: For all Technical Bulletins please go to <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester