

HeartWare Recall Frequently Asked Questions

1. Do I need to bring my VAD equipment to clinic?
 - Yes. Please bring all of your VAD batteries, AC adaptor and car adaptor to clinic so the VAD coordinators and the Medtronic clinical specialist can inspect your equipment.
 - The Medtronic clinical specialist will apply a lubricant to power source connections which will prevent the power unexpected power switches.
2. Will I need to have this lubricant reapplied to the power connections?
 - It is anticipated that you will not need to have the lubricant re-applied. However, it will continue to be available for any patient who experiences this situation in the future.
3. Do I need to come to clinic more often?
 - No, we will continue your usual clinic schedule.
4. What do I do if I hear an unexpected beep or note abnormal power switching?
 - Call the VAD clinic