



## **ABBOTT HEARTMATE 3 LVAD UPDATE**

December 2019

Dear HeartMate 3 Patient,

Abbott recently shared communication with your clinician regarding the use of your HeartMate 3™ left ventricular assist device (LVAD). Abbott has received reports of power loss to patients' HeartMate Mobile Power Unit™ (MPU) due to static electricity. When the HeartMate MPU is connected to the HeartMate 3™ Left Ventricular Assist System (LVAS), excessive static electricity can potentially cause unrecoverable power loss and damage to the MPU.

We have developed some additional instructions on the methods to reduce generation of excessive static electricity for you and have asked your care team to train you on them.

If you have any questions about this communication, please contact your HeartMate LVAD clinicians. Abbott is committed to providing the highest quality products and support.

Best regards,

Lance Mattoon  
Divisional Vice President, Quality