

June 2013 Lab Services Outreach **“News You Can Use” Bulletin**

➤ **July 4th Independence Day Holiday Phlebotomy Hours**

- All patient service centers will be closed Independence Day, Thursday, July 4th
- We will provide **Stat on-call** phlebotomy service 7:30am-3:30pm Thursday, July 4th
- These services are for **EMERGENT** use only.
- Ordering physicians need to call URMC Client Services: 350-2600 to arrange stat services.
- Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S Clinton Ave, bldg H, suite 140.

➤ **URMC Labs Survey – available NOW!**

- Your feedback helps to improve our services and clarify questions you might have – we are very appreciative of your taking the time to complete our annual survey.
- Participate and you'll have a chance to win great prizes!
- go to: www.urmc-labs.com “Click Here for Surveys on How We Can Serve You Better”

How to contact us: E-Mail: LabServicesOutreach@URMC.Rochester.edu

Client Services Call Center: (585) 350-2600, option 3

Visit our website: www.URMC-Labs.com