

The Nuts and Bolts to Bridging the Academic-Public Health Divide in Rochester, New York

Gail L. Newton¹, Nancy M. Bennett, MD, MS^{1,2}, Andrew S. Doniger, MD, MPH², Andrea L. Lennon, MBA¹

¹ University of Rochester Medical Center, Center for Community Health (URMC)

² Monroe County Department of Public Health (MCDPH)





Center for Community Health Goals

County of Monroe

State of New York

- Build/strengthen community partnerships
- * Incorporate community health into overall URMC mission
- Facilitate community access to URMC resources
- * Conduct/support community/public health research
- Secure funding for community health research/interventions



Population Served in Western New York State

A tale of two cities, "The Haves and Have Nots"

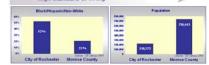
- City of Rochester
 severe poverty
- 26% of population living below the national poverty level
 12% highest rate of child poverty in the United

FRE

States - dramatic racial and ethnic disparities across health indicators









URMC Community Based Research Projects	159 \$39 M 70+ 20+	
URMC Community Based Research Funding		
URMC Department-Sponsored Community Outreach Programs		
Departments Involved		
Students Involved in Volunteer Outreach	> 50%	



 Backsame Backsa Backsame B

Cart the Load Out (GLO) - a nationally recognized off the Load Out (GLO) - a nationally recognized effort to help effective for a structure run first-heads (this affort to help effective for a structure run first-heads) (this method by the AANC

Additional Accomplishments

- "Lazos Fuertes" provides culturally sensitive, bilingual, behavioral health services to Hispanics
- "Pediatric Links to the Community" trains medical residents in community settings
- Nationally funded initiatives reduce disparities in childhood and adult immunization rates
- Pediatric telemedicine brings virtual medical care to multiple day care centers and area schools
- School-based health and dental centers serve medically-underserved children and youth

Partnership Strengths

URMC		MCDPH
Multi-disciplinary environment	٠	Statutory responsibility for the health of county
Evidence-based research		residents
approaches	*	Partnerships with
Existing community health		community organizations
research/interventions	*	Independent, unbiased
Primary care physician		agency
network	*	HEALTHACTION priorities
Largest employer in		for community action
Rochester, NY	*	Long term commitment to
Multiple students, residents and fellows working in the community to address unmet needs		assessing health status through random digit dial health surveys and publishing health report

cards

Partnership Lessons Learned

- Adhere to nationally established Principles of Partnership (Community-Campus Partnerships for Health)
- Be sensitive to individual and organizational differences and interests
- Communicate, communicate, communicate

Partnership Challenges

- Working within two large bureaucracies
- Gaining trust in the community
- Communicating effectively
- Addressing health disparities
- Funding

"Go to the people. Live among them and learn from them. Start with what they know. Build on what they have. And the best of leaders, when their work is done, The people will say, "We have done it ourselves."

--Chinese Proverb

The authors acknowledge the significant contributions of Bea Colby for her creativity and assistance in design