Citrix Installation Instructions for Windows

1. Download the installer file from
   https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest1.html
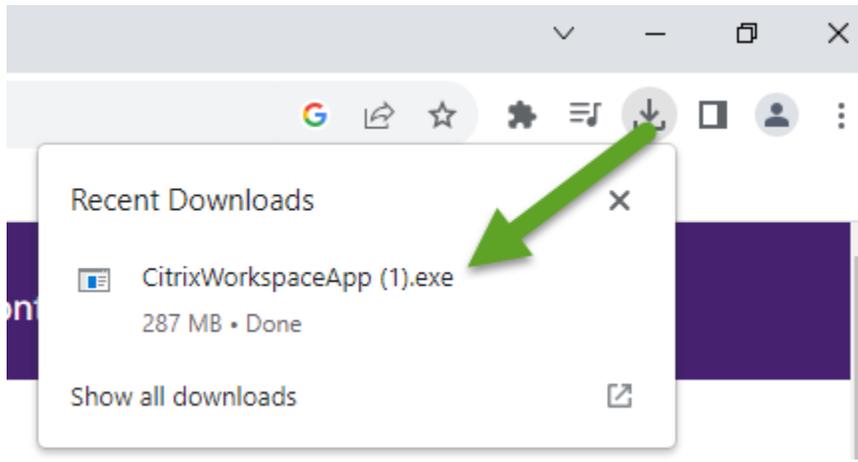
Compatible with

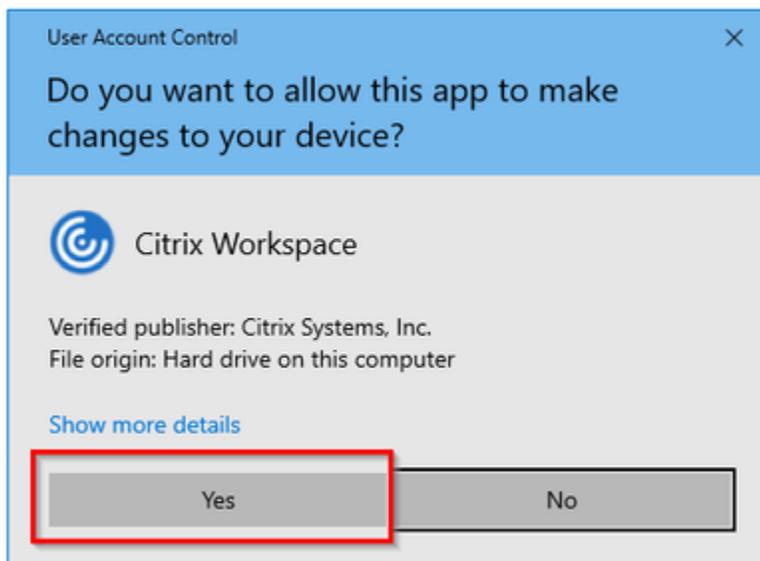Windows 11, 10 as well as Windows Server 2022, 2019, 2016.

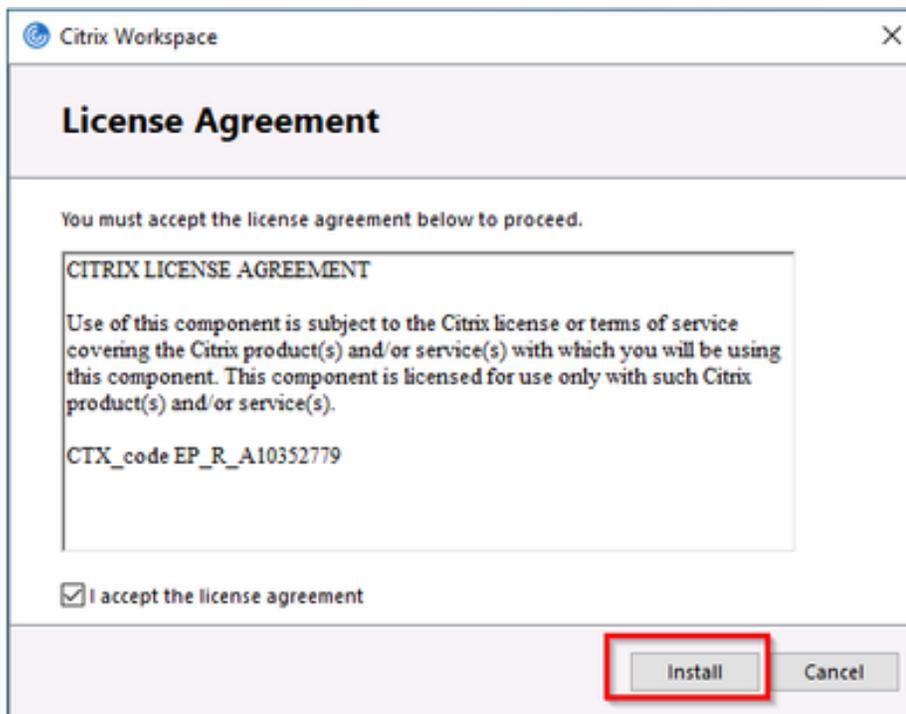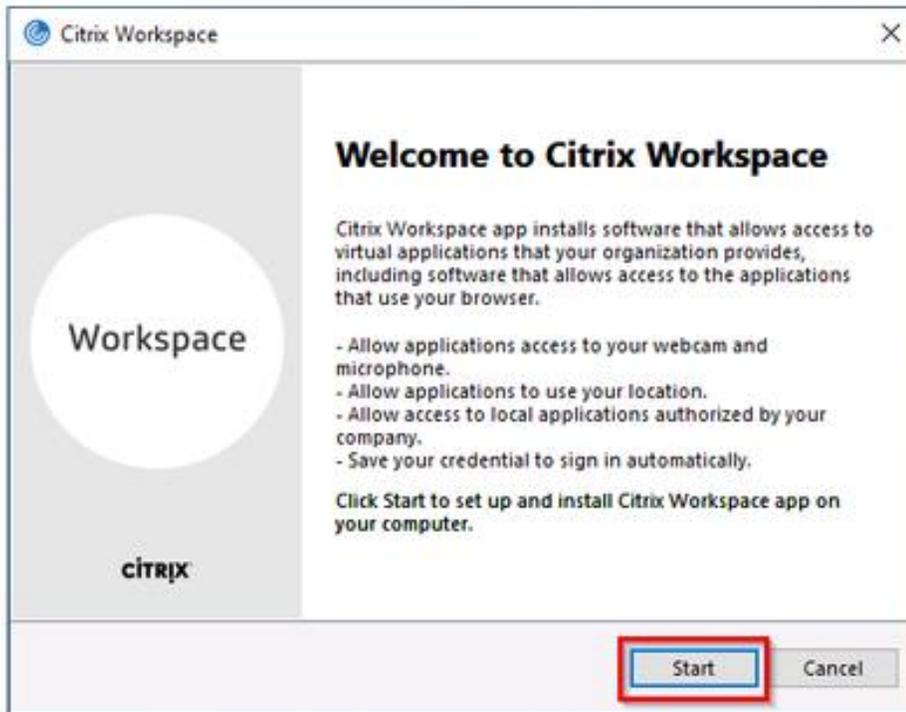Download Citrix Workspace app for Windows

2. Open the downloaded file from your Downloads folder, or from your browser interface:
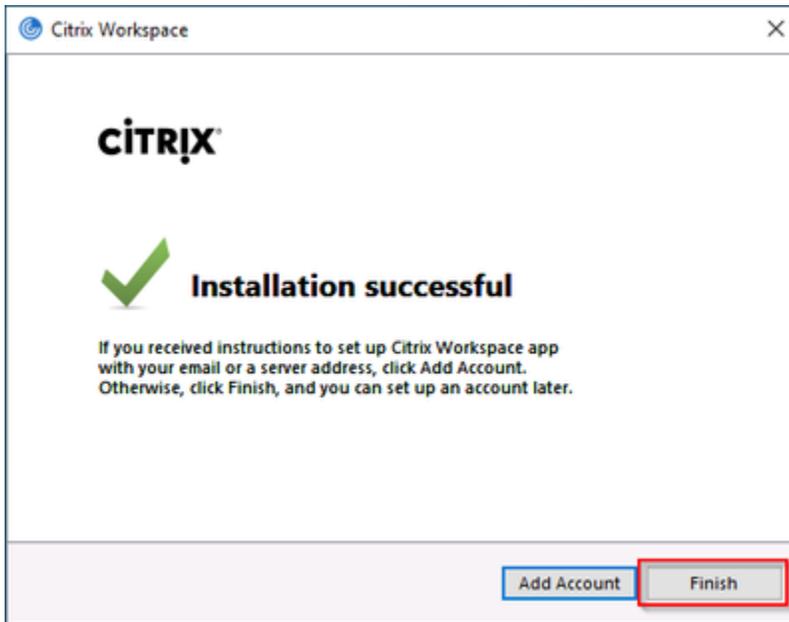

3. Approve the Windows prompt to "Allow this app to make changes to your device".

4. Start the installation and accept the License Agreement:

5. When the installation is completed, <u>do not</u> click add account. Click the Finish button:

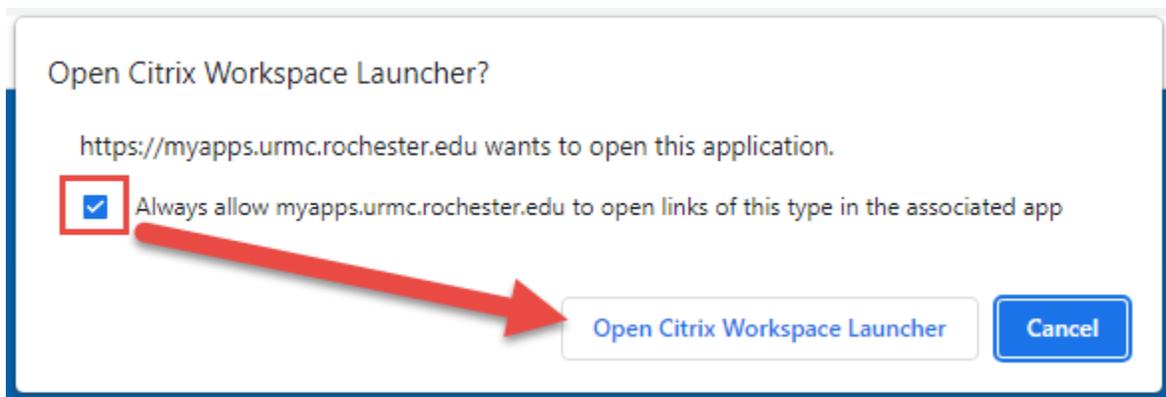6. Click on the Citrix Applications button from the Remote Access Portal (https://remote.urmc.edu)

7. Sign in with your URMC AD Username and Password.
8. Verify your identity with Duo two factor.

9. Select "Detect Citrix Workspace App"

10. Check "Always allow" and hit "Open Citrix Workspace Launcher"

11. Click on an app to launch

eRecord

eRecord Hyperdrive

Connecting...   —   □   ✕

Starting...

Cancel