

February 2010 Lab Services Outreach
“News You Can Use” Bulletin

- **SIGNATURES & DIAGNOSIS Codes are REQUIRED on ALL Requisitions**
 - Signatures are required for compliance and accountability
 - Diagnoses are mandatory (ICD-9 codes or signs/symptoms narratives)
 - Please provide all accurate and pertinent diagnoses
 - These standards facilitate proper billing and reimbursement
 - Reference Links:
 - <http://www.ngsmedicare.com/content.aspx?CatID=1&DOCID=3081>
 - <http://www.ngsmedicare.com/content.aspx?CatID=1&DOCID=2566>
 - http://www.emedny.org/ProviderManuals/Laboratory/PDFS/Laboratory-Policy_Section.pdf

- **All Positive Group A Streps will be called/paged after hours & on weekends**
 - From 7:30am – 5:00pm (M-F) results will be faxed only
 - After hours(nights,weekends,holidays) results will be called to ordering providers

- **Supply Update - Dual Swab System for standard Bacterial Cultures Now Available**
 - **Red Capped Dual Swabs are now available and preferable, as they provide our laboratory with additional material for testing.**

Red Capped Dual Swabs are Preferred for the following Tests:
Routine culture collection
—Vaginitis/Vaginosis screen
—MRSA screen
—Throat/Strep screen
—Wound/drainage culture
 - White capped Single Culturette Swabs are still available
 - Red Capped Dual Swabs have been added to our standard supply order form

- **Lab Results Available via Auto-Faxing!**

If you are still having reports delivered via courier or US mail, auto-faxing may be a better option for you.

 - **Advantages are:**
 - Improved turnaround time
 - Reports sent directly from our lab information system (LIS) to your fax machine
 - Consistent, dedicated time of day for results delivery, early morning and late afternoon
 - For more information, or to inquire about set-up for this service, please call your Account Manager directly

How to contact us: E-Mail: LabServicesOutreach@URMC.Rochester.edu
Client Services Call Center: (585) 350-2600, option 3
Visit our website: www.URMC-Labs.com