

July 2010 Lab Services Outreach **“News You Can Use” Bulletin**

➤ **URMC Labs Announces Opening of New Patient Service Center**

- New Patient Service Center location: 10 South Pointe Landing, Rochester, NY 14606 [Map](#)
- Opening Monday, July 12th at 7:30 am (Hours of Operation: Mon-Fri 7:30am-4:30pm)
- The PSC at 1770 Long Pond Rd will close Friday, July 9th at noon

➤ **URMC Labs Offers New Special Coagulation Profiles & Interpretation**

- Starting June 15th, new special coagulation profiles will be available
- Related tests will be grouped together based on disorder, then performed collectively on an algorithm pattern. Testing will be stopped once the abnormality is identified
- This will eliminate unnecessary testing and improve patient care
- Interpretations will be performed by special coagulation pathology residents, then reviewed & verified by the special coagulation medical director
- New requisitions will be available; individual special coag tests are still available
- Please visit: www.URMC-Labs.com ...Clinical Lab Services ...News & Publications ...Provider Notifications & Memos for details. Link:
http://www.urmc.rochester.edu/pathology_lab_medicine/clinical_labs/news_publications/provider_notifications.cfm

➤ **Signatures & Diagnosis Codes are Required on All Requisitions**

- Signatures are required for compliance and accountability
- Please provide all accurate and pertinent diagnoses
- These standards facilitate proper billing and reimbursement

➤ **2010 URMC Labs Satisfaction Surveys WINNERS!**

- We will always strive to improve our services
- Thanks to everyone who took time to provide valuable feedback
- The winners are employed by: Perinton Dermatology, Pediatric Nephrology, AAIR-Meridian, Huther Doyle-West, Cardiology/David J. Goldstein, Gyn Specialties, SPA, Office of Marci J. Chodroff, MCH, Unity Perinatal Medicine, Brighton Surgery Center, Greece Medical Associates, Brighton Medicine Assoc., East Ridge Family Medicine, and Sawgrass Endo Center

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