

TO: Clients of URMC Labs

FROM: Vicki VanDeWalle
Manager of Phlebotomy Operations
Phone: (585) 275-8084
E-Mail: Vicki_VanDeWalle@URMC.Rochester.edu

SUBJECT: Change in Hours at Patient Service Centers

DATE: April 24, 2009

After careful consideration and a review of needs, we are changing the hours at our patient service (laboratory collection) centers located at 200 White Spruce Boulevard in Brighton and 5995 Big Tree Road in Lakeville.

Effective Monday May 4, 2009 the new hours will be:

- 200 White Spruce Boulevard: Mon – Fri 7:30 AM – 4:30 PM (closed 12 – 1 PM) & Sat 8 AM – 12 PM
- 5995 Big Tree Road: Mon – Wed, Fri 8:00 AM – 5:00 PM (closed 12:30 – 1:30 PM) & Thurs 8 AM – 12:30 PM

Several convenient locations within a few miles of the White Spruce Boulevard PSC include:

- 125 Lattimore Rd, Rochester
- 1815 S. Clinton Ave, Brighton:
- 2400 S. Clinton Ave, Brighton:

Several convenient locations within a short drive of the Big Tree Road PSC include:

- 474 Collins St, Avon
- 15 High Tech Dr, Rush
- 3350 Brown Rd, Caledonia

If your patients have a standing order on file at either location, there are several options:

- They can continue to use the site during business hours
- They can pick up a copy of the order to use at any location of their choice
- They can contact us at either (585) 427-8578 (200 White Spruce Boulevard) or (585) 346-2372 (5995 Big Tree Road) and we will gladly send them a copy

If you have any questions or concerns, please feel free to contact Vicki VanDeWalle through the methods listed above or by calling Client Services at (585) 350-2600, option 3.

