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## **September 2009 Lab Services Outreach** **"News You Can Use" Bulletin**

### ➤ **Faster Lab Results Through Auto-Faxing!**

- URMCLabs would like to bring to your attention a lab results reporting capability that features many benefits – auto-faxing. Some of the advantages for this substitution to hard copy report delivery include:
  - Reports sent directly from our lab information system (LIS) to your fax machine
  - Consistent, dedicated time of day for results delivery
  - Faster turnaround time than couriered reports
- For more information, or to inquire about set-up for this service, please call your account manager directly, or Client Services at (585) 350-2600, option 3

### ➤ **Secondary Identifier Reminder: Necessity/Importance for Specimens & Requisitions**

- Please take a moment to refresh your knowledge about labeling requirements for specimens and requisitions, which support **National Patient Safety Goals**:
  - Specimen container: Patient's full first name, last name, **AND** unique secondary identifier (MR #, Account #, DOB)
  - Requisition: Patient's full first name, last name, **AND** unique secondary identifier (MR #, Account #, DOB) as well
  - The date and time of collection and collector's initials must be on the specimen container **OR** the requisition

### ➤ **HIPPA Security Rule Reminder: Proper Utilization & Security of Your Specimen Box**

- Properly utilizing (temporarily holding locked samples or lab reports) in your URMCLabs-issued specimen box is crucial for the following reasons:
  - Patient Confidentiality
  - Sample Integrity
- If you do not have a box that locks or a key to your existing lockbox, please contact Client Services at (585) 350-2600, option 3 to place the appropriate request.

**How to contact us:** E-Mail: LabServicesOutreach@URMC.Rochester.edu  
OR Client Services Call Center: (585) 350-2600, option 3